Alert Notifications

Members have the ability to set up email, text and/or push notifications to alert them when certain events occur within Digital Banking. Members can set notifications for account changes, for transfers, for budget updates, for savings goals updates, and for authentication events.

Accessing Alert Notifications

The alert notifications area can be found in “Settings” within the “Notifications” tab in Online & Mobile Banking.

Note: members can only make changes to existing alerts on mobile; new alerts have to be set up on the desktop version of online banking.
Alerts

Text, email or push notifications can be set up for the following:

- **Transaction Alerts**: A notification will be sent when a transaction of a selected amount adds or removes funds from a selected account.

- **Balance Summary Alerts**: The balance for the selected account will be sent daily or weekly as selected.

- **Balance Alerts**: A notification will be sent when the balance for a selected account falls below a certain threshold.

- **Loan Payment Due Alert**: Enter the number of days before and/or after a loan payment is due to receive an alert.

- **Debit Card Purchase Alerts**: A notification will be sent when a debit card purchase of a selected amount occurs.

- **Share Certificate Maturity Alert**: Select the number of days before maturity that you’d like to receive a notification.

- **Check Cleared Alert**: Alerts you when any outgoing check clears your account. Set this alert criteria as check numbers and/or amounts.

- **Insufficient Funds Alert**: Choose the accounts you’d like to receive alerts for should your account become overdrawn.

- **Transfer Fails Alert**: A notification will be sent whenever a transfer fails.

- **Transfer Succeeds Alert**: A notification will be sent whenever a transfer succeeds.

- **Budget Category Exceeded Alert**: A notification will be sent when spending exceeds the amount budgeted using the Online & Mobile Banking budget tool for a particular spending category.

- **Budget Exceeded Alert**: A notification will be sent when total spending for the month has exceeded the total amount budgeted for the month using the Online & Mobile Banking budget tool.

- **Goal Endangered Alert**: A notification will be sent when a Savings Goal completion date is near but the member does not have enough funds in the designated savings account.

- **Goal Completed Alert**: A notification will be sent every time a Savings Goal is completed.

- **Online Banking Access Alert**: A notification will be sent every time your Online & Mobile Banking account is accessed.
**Setting Up Alert Notifications**

To set up or change the settings for an account alert, click the gear-shaped icon next to that alert.

![Accounts Table]

If an alert has not been assigned to any accounts, add an account by clicking the “Select accounts” button. To add an account to an alert that has already been assigned an account, or to make changes to an alert that has already been assigned to an account, click “Edit Alert Settings.” (Note: some alerts are not assigned to an account but instead send a notification every time an event in Online and Mobile Banking occurs, such as the Online banking access alert.)

![Transaction Alert Settings]

After selecting an account to use with the alert, set up the rule(s) that determine when the alert fires.

![Transaction Alert Rules]

Once an account has been selected and rules have been set, move the OFF/ON toggle to the “ON” position to turn the alert on and select the phone number and/or email address to be used to receive notifications for the alert. Once enabled, push notifications will be sent directly to selected mobile device.