

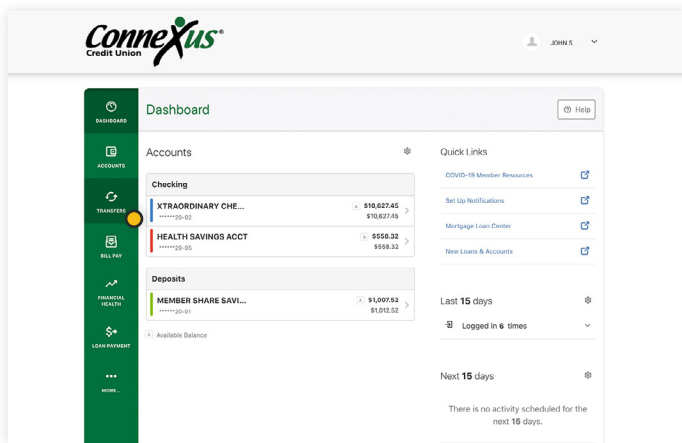
Adding an External Account Using Instant Account Verification (IAV)

Have an account at another bank or credit union that you'd like to link to your Connexus account? Good news – it's easier than ever with Instant Account Verification, or IAV. No more waiting days for trial deposits to post; now you can instantly verify your external account and start making transfers to and from Connexus.

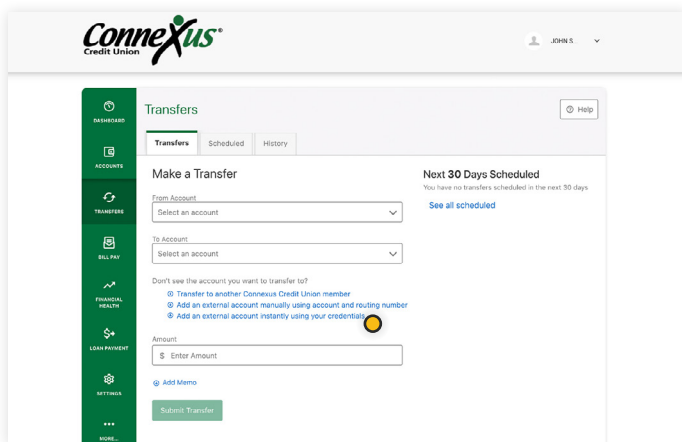
[Click here](#) to see directions for adding an account on mobile

On your desktop or laptop:

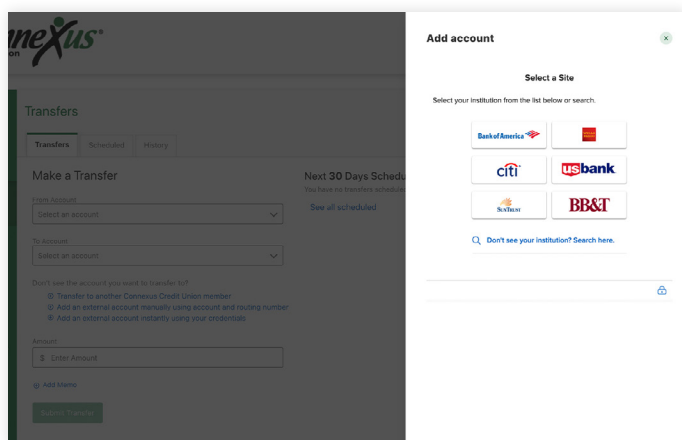
1. Log in to your Connexus Digital Banking account using your username and password.



2. Navigate to the “Transfers” widget. Because the order of your widgets is customizable, this may be along the left side of your dashboard. If you don't see it there, you will need to click “More” to bring up the hidden widgets. From here you can select the “Transfers” widget.



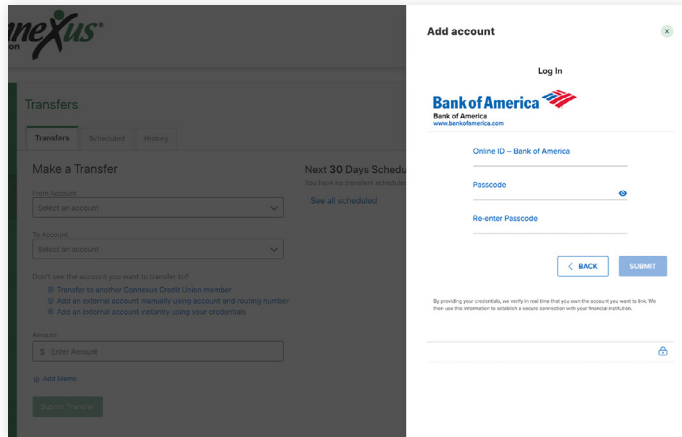
3. Click on “Add an external account instantly using your credentials.”



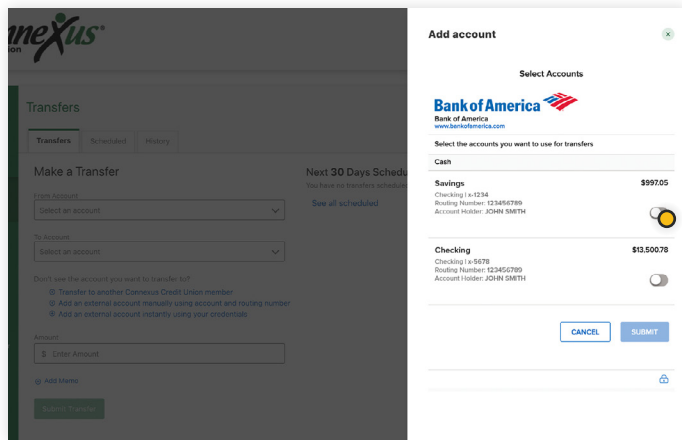
4. Search for your external financial institution from the menu that appears.

5. Select your financial institution. If your financial institution does not appear, you can still link your account manually using your account and routing number.

To add an account manually, please see our [Manual External Account Verification and Transfer Guide](#).

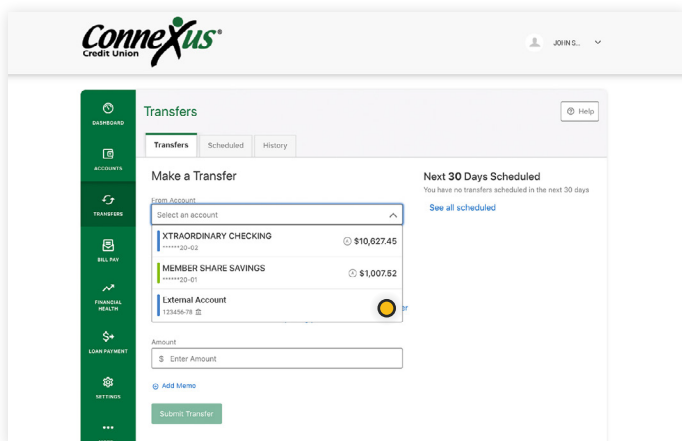


6. You will be prompted to enter the username and password associated with the financial institution that holds the external account. You may be required to complete Multi-Factor Authentication for your external account. Once you submit this information, your accounts will get verified in real time.



7. You will see a list of the accounts that you hold at the external institution. Toggle the switch on the right side to select the checking and/or savings accounts you'd like to link to your Connexus account.

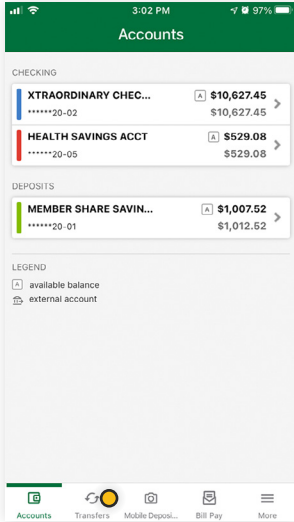
Note: You can only link accounts on which you are an owner or signer



8. Your external account is now linked to your Connexus account. It will appear in the accounts dropdown in the Transfers tab. You can now make a transfer using this external account. (Note: Please allow 1-3 business days for transfers to complete.)

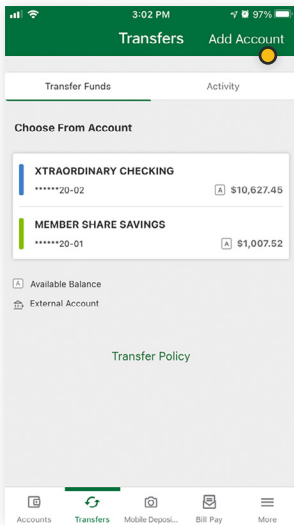
On your iPhone with the Connexus App (not yet available on Android):

1. Log in to your Connexus Digital Banking account using your username and password.

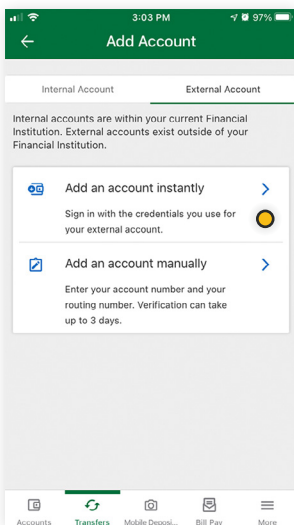


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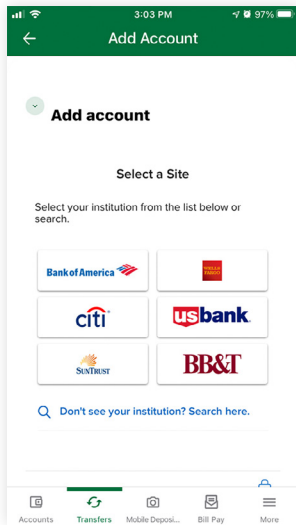
Because the order of your widgets is customizable, this may be along the bottom of your dashboard. If you don't see it there, you will need to click “More” to bring up the hidden widgets. From here you can select the “Transfers” widget.



3. Select “Add Account” in the upper right.



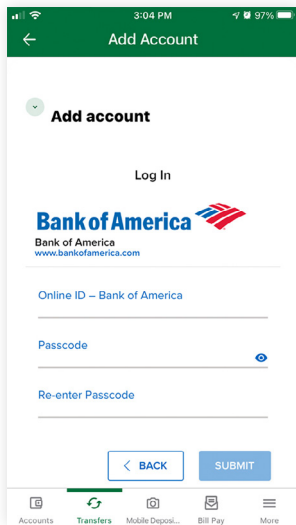
4. Select “External Account” tab and click on “Add an account instantly.”



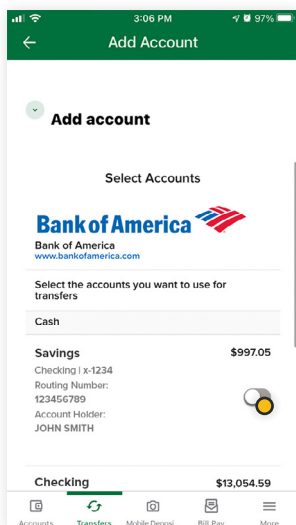
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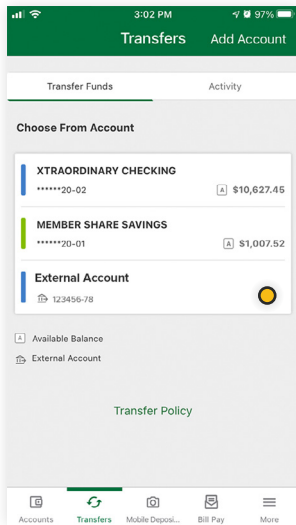


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